

In today's dynamic environment many organizations are challenged with the management of disbursed assets throughout the world. Users are constantly on the move, working from remote locations on various platforms and mobile devices forcing IT organizations into a highly complex support models. As a result standards and governance of the technology landscape suffer due to lack of visibility into the organizations infrastructure. Data protection, intellectual property and real time technical support for the end user are critical elements to an organizations competitive edge.

En Pointe Global provides outsource management services to mid and enterprise level clients offering:

- Service Desk
- Remote Desktop Management
- Remote Server Management
- Remote Network Management
- Infrastructure Monitoring and Security

Our solutions are highly customizable because we understand, and get to know our clients and their businesses; because one size does not fit for all. We have developed a highly customized set of tools, uniquely integrated by En Pointe Global Services to form a comprehensive suite of best in class mangment with integrated reporting. The backbone of our organization is our people. As a certified ITILv3[®] organization, we can ensure our clients receive the very best service and our processes and procedures are regarded as best practice and industry standard as set by the leading authority in our industry, the Information Technology Infrastructure Library.

We recently upgraded our LANDesk[®] toolset to include the Intel[®] vPro chipset management suite which allows our Global Service Desk to bring more centralized management and reporting to our clients. Centralize and transform your infrastructure and client management support with En Pointe Global Services.

The Intel vPro technology provides integrated, hardware based functionality that helps to address many client maintenance, asset management, and security challenges. We have integrated the functions and features of the vPro capabilities into our remote desktop management services so our clients can integrate this new state-of-the-art technology and get real time reporting, security and management of their fleet of systems.

See our service video on remote desktop services and how the Intel vPro chip can help you:

www.enpointeglobal.com/Intel.html

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Global Service Desk | Remote Infrastructure Solutions | Professional Consulting | Security Operations Center | Client Services